



## TITLE VI OF THE CIVIL RIGHTS ACT OF 1964

### WHAT IS TITLE VI?

“No person in the United States shall, on the grounds of race, color or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving Federal financial assistance.”



### Additional Protections

Sex - Federal-Aid Highway Act of 1973

Age – Age Discrimination Act of 1975

Disability – Rehabilitation Act of 1973

Americans with Disabilities Act of 1990

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### WHAT DOES TITLE VI MEAN?

OCPW ensures that access to and use of all its programs, services, benefits, and activities will be administered without regard to race, color, national origin, sex, disability, sexual orientation, religion or age. OCPW prohibits all discriminatory practices actions by staff and sub-recipients.

### ARE YOUR RIGHTS BEING VIOLATED?

If you believe you have been discriminated against because of your race, color, national origin, sex, disability, sexual orientation, religion or age, you may file a written complaint with the OCPW Title VI Coordinator.

### EXECUTIVE ORDER 13166

“Each Federal agency shall prepare a plan to Improve access to its federally conducted programs and activities by eligible LEP persons.”



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### HOW TO FILE A COMPLAINT?

Complete and email, mail or deliver in person the Title VI Complaint form, within 180 days of the alleged discrimination. The Complaint form can be accessed using the QR Code provided.



OCPW will determine jurisdictional responsibilities for handling the complaint. Title VI complaints under the FHWA jurisdiction, alleging Title VI violations regarding OCPW services and/or activities, will be forwarded within one (1) day of receipt of complaint to Caltrans via email to [Title.VI@dot.ca.gov](mailto:Title.VI@dot.ca.gov), to be submitted to FHWA Division Office for formal investigation.

Title VI complaints received will be acknowledged within ten (10) days and investigated and provided a resolution within sixty (60) days of receipt of the complaint. The complainant will have five (5) business days from receipt of the complaint closure letter to appeal the findings. If neither party appeals, the complaint will be closed.

In the case that the complainant is dissatisfied with the resolution by OCPW or would prefer to file a complaint directly, the complainant may submit the same complaint directly to the Federal Highway Administration, Federal Transit Administration or Caltrans.



**Federal Highway Administration**  
US Department of Transportation  
Office of Civil Rights  
1200 New Jersey Ave. SE  
8th Floor E81-105  
Washington, DC 20590

**Federal Transit Administration**  
Civil Rights Division  
Attn: Complaint Team  
East Building, 5th Floor-TCR  
1200 New Jersey Ave. SE  
Washington, DC 20590

**Caltrans:**  
Office of Civil Rights  
Attn: Title VI Branch  
P.O. BOX. #942874, MS 79  
Sacramento, CA 94274

### Orange County Public Works (OCPW) Title VI Coordinator Contact Information:

**Phone Number:**  
(714)667-1679

**Email Address:**  
[OCPWTitleVI@ocpw.ocgov.com](mailto:OCPWTitleVI@ocpw.ocgov.com)

**Mailing Address:**  
County Administrative South  
Attn: Title VI Coordinator  
601 N. Ross St.  
Santa Ana, CA 92701

More information about the OCPW Title VI Program can also be found by accessing the QR Code provided here.



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